## Successful User Deployments Means: Choice, Confidence, Flexibility

Walt Brown – walt.brown@intel.com Intel Communications Infrastructure Group NGN@Home, ETSI, Sophia, April 2005



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# Same Old Computer and Phone in the Same Old Places















## **All These New Gadgets and Paradigms!**













# Erkki Liikanen

 Former European Commissioner responsible for Enterprise and Information Society

"We should aim for all citizens to be able to use electronic communications, whether they have less digital skills, are living in remote regions, have less income, or have special physical or mental needs. Everyone should share the benefits of the Information Society in terms of access to services and of greater choice, lower prices and higher quality."

### ESO Conference, 2003



## Digital Home Product Sales Projections



## **Connected Products**



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## **Mobility & Wireless Vision**



## Digital Home is a content manager built around me



Gogi	Delivering Personalized Content to any device, mobile or in the nome
Intel Perspective	Powerful client devices drive xSP growth through new data services '04-'08
Deployment Plan	Mainstream users in all geographies; the digital evolution continues with mobility, personalization and interoperability
intel. Scope	Affordable media platforms for personal environment, mobile, home, office

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# What Do People Do?

- Talk to each other
- Discover
- Look for easier ways to do things
- Play
- Work
- Study
- Move around
- Keep track of things
- Buy stuff
- Eat
- Sleep
- Get help
- Go to conferences



# **Change Gears**

- "Pay no attention to that man behind the curtain!"
- IMS Support





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# What is IMS about?

#### **Enhanced Services**

(Color Ring Back, Push to Talk, UM, UComms, Presence, Video, ...)



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# What is IMS about?



(Color Ring Back, Push to Talk, UM, UComms, Presence, Video, ...)

**Basic Services** 



Infrastructure

letwork

(Switching, MultiMedia, ...)

**PSTN** 

Wireless

Infrastructure (Switching, MultiMedia, ...)

# Wireline

Infrastructure (Switching, MultiMedia, ...)





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## Current Activities and Beneficiari s

- International
  - + ITU
  - 0
- Reç

0

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- User
  - Privacy
  - Choice
  - Adaptability
  - Ease of use
- Provider
  - CapEx/OpEx
  - Time to market
  - Maximum addressable
- Manufacturer
  - Reduced development
- Government
  - Common requirements
  - Transparency
- Social
  - Community demands
  - Global applicability

## What we're doing for Digital Home: Secure Content Environment

- 4C DTCP 1394, USB, IP in progress
- 5C CPPM/CPRM High Def DVD…
- HDCP DVI copy protection
- AACS LA IBM, Intel, Microsoft, Panasonic, Sony, Toshiba, The Walt Disney Company, and Warner Bros. Studios
- OMA 2.0 DRM spec
- CMLA
  - Intel, mm02, Nokia, Panasonic\*, RealNetworks, Inc., Samsung and Warner Bros. Studios (Feb '03 PR)
  - Open Trust System to support OMA 2.0
  - Translate DRMs, create a standard DRM interface

• WW Legislative guidance to mediate consumer and content interests intel.

# **Change Gears**

- ETSI Human Factors
- STF165 User Profile Management



## **Past ETSI Human Factors Projects**

- Mobility
  - Universal communications identifier to simplify making connections (STF180, 199, 200), Focus on elderly, young, and disabled (STF230)
- Accessibility
  - Assistive technology guidelines (TR 102 068) and surveys (TR 102 279) (STF181)
  - Telecommunications for people with special needs
  - Multimodal icons and symbols for graphic interfaces (STF183)
  - Multimodal Interaction, communication and navigation (STF204)
- Communities Of Interest
  - Generic minimum vocabulary for speech interfaces (STF182) starting with English, Spanish, French, German, Italian
  - Human factors of work in call centers (STF203)
- Technology
  - Product design guidelines for information and communications technologies
  - Generic user interfaces
  - Design for all (STF184)

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# **Current HF Projects**

- Mobility
  - Generic mobile user interface elements (STF231)
  - Mobile e-services
  - Mobile office usability
  - Portable devices and user education
- Accessibility
  - Distributed universal speech and text (STF267)
  - Video and ICT symbols
  - Language issues in broadband
  - Setup procedures for first time users
- Communities of interest
  - Telecare in intelligent homes (STF264)
  - User profile management (STF265)
  - ICT and young people (STF266, 201)
- Technology
  - Supplementary service identification
  - HF bibliographic survey



# What is a User Profile?



User and context information used to deliver:

#### appropriate services and content, in a format tailor-made to users' needs.

Profiles contain data describing:

- The user's preferences including
  - characteristics
  - abilities
  - needs.
- Settings, rules and state changes related to
  - User Profile Management system
  - services
  - terminals
  - communications.
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## Example - Multimodality Special need - listen to text

 A blind person or a child who cannot yet read might prefer listening to text.





 A person driving a car might prefer listening to text.



#### The permanent profile

"Listen to Text"/"Blind" provides this service.



## **COST219ter and ePerSpace Scenarios**



Bill, 24 years old has a severe hearing loss

 Bill uses a mobile video phone to communicate in sign language via a relay service to book an appointment with the dentist.

 Bill uses an automated system which recognises his sign language and converts to speech in a choice of languages.



## **Issues related to homes/buildings**

- Several persons in the same home with conflicting preferences.
- Guest profiles?
- How to reuse profile settings
  - profiles/settings when
    - buying new devices
    - moving
  - Standardization of settings digital homes.
  - If I move, can I use my profiles and will the new house understand my preferences?
- Use devices in home for automatic activation of user profiles.
  - Example: Open gate activating "Home" profile.
- Will the house have different profiles?
- How will the house or office profiles and user profiles interact?
- Examples:
  - Last person leaving the house would turn off the heating and turn on the alarm.
  - Activating In\_Car profile (after the At\_Work)



# **Future HF Projects**

- Mobility
  - Mobile internet access and e-services
  - Ad-hoc networks
  - Public access points
  - ICT in transportation
  - Real-time user to user multimedia communications
- Accessibility
  - AT commands for assistive devices
  - Harmonized relay services
  - Access symbols for digital TV
  - Interactive multimedia interfaces for blind users
- Communities of Interest
  - Enterprise applications involving communications
  - Services and usability testing for children's ICT use
  - User experience interoperability
  - Language flexible keyboard characters
  - Telecare, and ICT in healthcare
- Technology
  - Assistive predictive text
  - Spoken command languages
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# **Change Gears Again**

- Intel Organization
- Intel Technologies



# **New Intel Organization**



#### Organizational Focus on Developing Complete Technology Platforms



# **From Chips To Services**



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### Mobility & Wireless | Device Building Blocks Smart Antennas

7 bps/Hz

5 bps/H

8 bps/Hz

Move the Channel Capacity Curve "Up"



Time

#### Short-term architectures to increase range

Sectored antennas – directional antennas

Analog combining of multiple antennas

#### Long-term architectures to improve throughput

SDMA – Spatial Division Multiple Access (increase users)

MIMO – Multi Input Multi Output (increase data rate)

#### **Improving Radio Range, Capacity, and Data Rates**

## Mobility & Wireless | Device Building Blocks Intel CMOS RF Development

- Circuit solutions for WPAN / WLAN / WWAN with compute sensitive CMOS for increasing data rates and Low cost integration for multi band operability
- Cognitive Radio for optimal operation based on geography, spectrum conditions, and application requirements
- RCA (Reconfigurable Architecture) for supporting multi Base Bands through a flexible array of heterogeneous processing elements optimized for baseband processing and configurable for various radio



## Digital Home | Networking and Wireless Wireless USB

- First high-speed personal wireless interconnect
- Based on MB-OFDM UWB Radio from MBOA and WiMEDIA convergence layer
- Launching at 480 Mbps, 127 connected peripherals, hub-and-spoke topology
- Complements 802.11 for devices in cluster communication around Intelligent Centers





- Maintain USB model of cheap, simple devices
- Symmetric association, security, and ease-of-use
- Wireless USB specification in Q4
- Usage models for CE, PC, Mobile

#### **Core Competencies | Intel Exploratory Research**

# **Physics**



## Machine Learning

#### **Distributed Systems**

**Ubiquitous Computing** 

**Physics** 

#### **Other Examples:**

- EUVL Masks
- Advanced Metrologies for Packaging
- Computational Nano-Vision

#### **Precision Biology**

Create a new generation of bio-instruments capable of operating in the *singlemolecule* regime



## Core Competencies | Expanding Moore's Law Micro-fluidics and Silicon Biology



Disease Research

## Biology

## Medicine







Early Disease Detection







Nanoscale Silicon Technology



# Core Competencies | Intel Exploratory Research Distributed Systems



**Other Examples:** 

- Open Research Compiler
- Open Runtime Platform
- Personal Server
- Robotics
- Diamond-massively parallel disk interactive search



#### **Planet Lab**

Global, open test-bed with 65 sites and 160 researchers enhancing distributed Internet services



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# Core Competencies | Intel Exploratory Research Ubiquitous Computing



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**OtherExamples:** 

- Location Aware Computing
- RF MEMS
- Internet Suspend/Resume (seamless mobility)
- IrisNet-Internet scale sensor networking

#### **Multi-hop Sensor Networks**

Next Generation Sensor Network Building Block-Intel Mote

- Ultra low power operation
- System level integration
- Power / performance efficient HW reconfiguration



#### Hardware & Software

Modular platform

- Sensor board Main board Power board
- Sensor board(s)
- Main board
- CPU, radio, memory
  Battery board
- TinyOS base Network layer Intel mote layer Intel mote firmware (BT)

TinvOS software stack

**TinyOS** applications

Intel mote hardware

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#### Core Competencies | Expanding Moore's Law Sensor Networks

#### Process Firefighting Monitoring And Rescue And Control TinyOS TinyDb **Sensor Prototype** Agriculture Environmental Monitoring Structure And Earthquake Monitoring

#### **Making distributed intelligence happen**



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# Core Competencies | Expanding Moore's Law Radio Free Intel®



#### the Vision

Regulatory Policy Smart Antenna Systems



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## Mobility & Wireless | Mobile Application and Service Deployment Seamless Networking

- Create an end-to-end architecture that fulfills the customer experience for seamless and simple wireless connectivity
  - Platform integration of advanced Intel wireless comm technologies
  - Identify and develop ecosystem of fellow travelers to complement Intel products



#### Architectural Innovation | New Capabilities Embedded Security Technology

#### **Benefits:**

- Protects sensitive information from softwarebased attacks without compromising usability
- Creates a hardware foundation that helps protect data from software-based attacks
  - Protected Execution
  - Protected keyboard and mouse input
  - Protected Graphics
  - Enhanced Sealed Storage

#### Intel R&D Efforts:

- Versatile set of hardware enhancements to Intel processors, chipsets, and platform
- Desktop & Mobile platforms in the next 2+ years





## Mobile & Wireless | Wireless Network Connectivity Ultra-Wideband (UWB)

#### **Benefits:**

- MultiBand OFDM technology
- Very high data rates
- "Underlay" technology
- Peaceful co-existance
- All CMOS, low power, low cost

#### **Intel R&D Efforts:**

- System Research & HW Prototyping
- Circuit Design for scalable bandwidth
- Worldwide Approval & Standardization
  - FCC approval for UWB devices
  - Working in Japan, Europe and China to achieve same regulations

#### First High-speed Wireless Personal Area Network



## Comms Infrastructure | Broadband and Wireless High-Speed WWAN (802.16e)

#### Benefits:

- High Speed Data/Voice
- 2 to 11Ghz, licensed and unlicensed
- Up to 75Mbps
- Up to 30 Miles, non-line-of-sight



- QOS for voice, video and differentiated service levels
- Scalable to 1000's of users with a single basestation

#### Intel R&D Efforts:

- Industry leading effort to develop the next generation standards and technology for broadband wireless access
- Broaden 802.11 system learnings to 802.16 to enable coherent client and system architectures

 Establish a comprehensive framework to support multi-radio platforms

## Core Competencies | Intel Exploratory Research Making it Personal



**Other Examples:** 

- Speech Recognition
- Advanced Conferencing
- Senseboard
- Dialog Interfaces

- iRoom
- Proactive Agriculture
- Inside Asia

#### **Proactive Health**

*Collaboration, Real People, Real Research* 









American Association of Homes and Services for the Aging

## Digital Home | Broadband Proactive Health

- <u>Mission</u>: catalyze a research ecosystem that address health needs of people in their homes
- Strategy: focus on supporting the agingin-place needs of the aging "baby boomer" population





American Association of Homes and Services for the Aging

#### **Current Focus**

#### **Cognitive Decline**

Invent systems that provide physical and cognitive assistance for aging boomers

- ✓ Needs assessment
- ✓ Concept Prototyping
- → In-home Trials
- → Develop industry

o CAST, Alzheimers Association



Transforming smart home/ sensor network technologies from labs to real world trials

#### Next Focus

#### <u>Chronic Disease</u>

Design systems to aid prevention, detection, & caregiving

 → Cardiovascular – heart attack and surgery recovery
 → Cancer – chronic condition management

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## Digital Home | Media and Content Content Protection



# Intel<sup>®</sup> and Technology

 There are many interesting technologies, but technology does not stand alone

- Successful new technologies require:
  - Problems to solve
  - Processes to bring them to reality
  - Active commercial and user ecosystems
  - Sensitivity to global impacts and benefits



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# So, What Will "It" Look Like?

- It will be different than any of us can imagine!
- So prepare to be flexible.
- Support open solutions that can incrementally evolve.
- Share end user solution scenarios.
- Do not limit solution evolution with tactical restrictions.
- Allow customer mobility and choice in their bundle selection.
- Interact with competing solutions.



# **Thank You Very Much!**

Walt Brown

walt.brown@intel.com Network Systems Architect Applied Telecom Solutions Center Intel Digital Enterprise Group

## For More Information.....

**Intel Digital Home Developers** 

http://www.intel.com/technology/dhdevnet/

Intel VoIP and Technologies

http://www.intel.com/go/voip/

http://www.intel.com/techtrends/

#### Intel<sup>®</sup> NetStructure<sup>™</sup> Host Media Processing Software

http://www.intel.com/go/mediaprocessing

All Telecom Information

http://www.intel.com/go/telecom

Intel<sup>®</sup> Communications Alliance

http://www.intel.com/go/ICA

#### AdvancedTCA\*

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http://www.intel.com/technology/atca/index.htm http://www.intel.com/network/csp/pdf/8822wp.ht

**Compute Boards and Platforms** 

http://www.intel.com/design/network/products/cb p/index.htm

**ETSI HF STF265 Profile Management** 

http://portal.etsi.org/STFs/HF/STF265.asp

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